



Members:

As you may or may not be aware, the RAIC has upgraded their RAIC Transcript database and this upgrade has resulted in issues related to access. It should also be noted that this upgrade was made *without* consultation with or input from the Regulators who use the database – i.e. AANB, ALBNL, NSAA, AAPEI, MAA, SAA and NWTAA.

After discussion with the RAIC over the past few days, we can now issue details on how you may successfully access the Transcript database and provide you with the proper contact information at the RAIC should you experience any additional problems. Specifically, a process is detailed below for RAIC and non-RAIC members.

RAIC Members

Log-in using your RAIC membership credentials for your User Name and Password. Any information previously provided by the SAA will no longer be valid.

Non-RAIC Members

Log-in using your previous transcript credentials (issued previously by the SAA).

For both options above, either Amanda Delorey or Daniel Lanteigne at the RAIC can provide assistance with access. Their contact information is:

Amanda Delorey – 613-241-3600, extension 200 – adelorey@raic.org

Daniel Lanteigne – 613-241-3600, extension 215 – dlanteigne@raic.org

Should you contact the RAIC and not receive satisfactory resolution to your problem, please contact the AANB office immediately.

We apologize for any confusion this may have caused. Please rest assured that the RAIC is now aware that advance communication and consultation on this issue is required on a go-forward basis.

Janelle S. Unrau
Executive Director